

WARRANTY

NORTH AMERICAN RAMPS, LLC ALUMINUM RAMPS

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE.

THIS WARRANTY CAN ALSO BE FOUND ONLINE AT WWW.CHECKOUTOURRAMPS.COM/WARRANTY AND IN THE DOCUMENTATION WE PROVIDE WITH THE PRODUCT.

WHO MAY USE THIS WARRANTY?

North American Ramps LLC d/b/a Check Out Our Ramps located at address 226 Manley Street, Charlotte, NC 28216 ("we" or "our") extend this warranty only to the consumer who originally purchased the product ("you"). This warranty is non-transferrable, and is made only to the direct purchaser of our products, and does not extend to any subsequent owner or other transferee of the product.

WHAT DOES THIS WARRANTY COVER?

This warranty covers defects in materials or manufacture of built-in ramp systems for the following van models (each the "product"): Dodge ProMaster, Ford Transit, and Mercedes Sprinter. This warranty only covers the product(s) during the "Warranty Period" (as defined below).

WHAT DOES THIS WARRANTY NOT COVER?

This warranty does not cover any damage due to, among other things: (a) transportation; (b) storage; (c) improper use, including, use above the 2,200 lb rated capacity; (d) failure to follow the product instructions or to perform any preventive maintenance; (e) modifications; (f) unauthorized repair; (g) normal wear and tear; (h) external causes such as accidents, abuse, or other actions or events beyond our reasonable control. Moreover, this warranty does not cover any defects with or improper installation by any installer or third-party.

WHAT IS THE PERIOD OF COVERAGE?

This warranty starts on the later of the date (a) of your purchase or (b) of the products date of first use (the "Commencement Date"), and shall terminate on the date that is the day before the third (3rd) anniversary of the Commencement Date, or 36,000 miles (the "Warranty Period"), whichever comes first. The Warranty Period is not extended if we repair or replace the product, and, as such, expires at the end of the Warranty Period. We may change the availability of this warranty at our discretion, but any changes will not be retroactive.

WHAT ARE YOUR REMEDIES UNDER THIS WARRANTY?

With respect to any defective product during the Warranty Period, we will, in our sole discretion, either repair or replace such product (or the defective part) free of charge. We will also pay for shipping and handling fees to return the repaired or replacement product to you if we elect to repair or replace the defective product.

HOW DO YOU OBTAIN WARRANTY SERVICE?

To obtain warranty service, you must call 704-844-0900 or email our Customer Service Department at warranty@checkoutourramps.com during the Warranty Period to obtain a Defective Merchandise Authorization ("DMA") number. **No warranty service will be provided without a DMA number.**

LIMITATION OF LIABILITY

- **THE WARRANTY DESCRIBED HEREIN IS THE SOLE AND EXCLUSIVE WARRANTY EXTENDED BY US WITH RESPECT TO THE PRODUCT, AND ARE IN LIEU OF ALL OTHER WARRANTIES OR OBLIGATIONS, EXPRESS OR IMPLIED, ARISING BY OPERATION OF LAW, COURSE OF DEALING, OR CUSTOM OR TRADE, INCLUDING, WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHETHER OR NOT THE PURPOSE OR USE HAS BEEN DISCLOSED TO THE US IN SPECIFICATIONS OR DRAWINGS, AND WHETHER OR NOT THE PRODUCTS ARE SPECIFICALLY DESIGNED AND/OR MANUFACTURED FOR YOUR SPECIFIED USE OR PURPOSE.**
- The foregoing warranty states our entire warranty, and the remedies described herein are your sole and exclusive remedies and our entire liability for any breach of this warranty.
- Our liability shall under no circumstances exceed the actual amount paid by you for the product, nor shall we under any circumstances be liable for any consequential, incidental, special or punitive damages or losses, whether direct or indirect.
- This warranty does not apply to, or will be invalidated by, any use of the product with accessories or modifications not approved by us, or with products not manufactured or sold by us.
- We, do not, under any circumstances, warrant and products we sell that are not manufactured by us.
- We reserve the right to provide you with refurbished products or parts in connection with any warranty claim.

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PURCHASER RESPONSIBILITIES

- All products purchased from us, which are covered by this warranty must be registered with the company in order for this warranty to be valid. Purchaser must register the product, on our website www.checkoutourramps.com/warranty. If you have any questions, please visit our website or call us as indicated above.
- Owner is solely responsible for any damages or expenses, such as meals, lodging, travel, or other incidental costs which could or may have been caused by any issue with the product, including any warrantable problem.
- Owner is solely responsible for any downtime or loss of use costs with respect to any issue with the product, including any issue with the product, including any warrantable problem.
- OWNER MUST IMMEDIATELY REPORT ANY ISSUE WITH THE PRODUCT IN ORDER FOR THIS WARRANTY TO BE VALID AND EFFECTIVE.

UPFITTER RESPONSIBILITIES

- Any installer is solely responsible for installing the product in accordance with our specification and installation instructions. This includes providing proper vehicle components and attachments to insure a safe and sound installation and/or operation. Installer is also responsible for complying with any state or federal laws.
- Installer is responsible for advising the purchaser of the product with instructions for proper use and care of the product, as well as, providing a copy of this warranty and any use warnings or instructions provided by us.
- Installer is responsible for keeping detailed records on, among others, product location, installation dates, and mileage of vehicle at time of installation.
- Installer shall be responsible for the removal of and re-installation of any replaced or repaired warranty products.
- In addition to any provisions of an installer agreement with us, installer agrees to hold us harmless and indemnify us for any installation of the product that does not conform with our specific instructions or directions.

REGISTRATION MUST BE COMPLETED WITHIN 30 DAYS OF RAMP SYSTEM PURCHASE

REGISTER ONLINE AT
CHECKOUTOURRAMPS.COM/WARRANTY

CHECK OUT OUR RAMPS SERIAL NUMBER: _____

MODEL OF VAN: _____

VEHICLE IDENTIFICATION NUMBER (VIN) : _____

PURCHASE DATE: _____

BUSINESS NAME & ADDRESS: _____

CONTACT INFO (PHONE & EMAIL) : _____

UPFITTER THAT INSTALLED RAMP SYSTEM: _____